

Dive Into Outcomes with KaleidaCare

Palmetto Association for Children and
Families Conference

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What Outcomes Do You Track & Report?

Why Measure Outcomes?

- Measuring the effectiveness of an intervention
- Identifying effective practices
- Identifying practices that need improvement
- Proving your value to existing and potential funders
- Getting clarity and consensus around the purpose of your program

**Are there Outcomes you
find hard to track?**



Key Outcomes

- Length of Stay
- Successful Discharges
- Discharge Location
- Less Restrictive Discharge Location
- Permanency Goal
- Placement Stability
- Goal Progress
- Incident Outcomes
- Session Outcomes

Report Fun Facts

- All Reports have Date, Region, Division, Program, and other relevant filter options
- All Reports can be downloaded to Word, PDF, Excel, and CSV
- Most Reports have Saved Search Functionality to be able to reuse the filter, grouping, and data point options
 - Saved Searches are available for Individual User or All Users
 - Please Remove Start & End Dates before saving
- Most Reports with Totals have graphs

Length of Stay

- Demonstrates the duration a client has been in your care and average length of care
- **KaleidaCare Report: Client Status**
- Placements per Event Report displays Length of Stay by Facility and Average Length of Stay
- Expected Date of Discharge can also be displayed

Current Length of Stay

- Assists in evaluating how long a client has been in your care
- **KaleidaCare Report: Client List**
- Under General Substitute Care Information: Length of Stay
- Also Helpful - Under Programs: Agency-wide & Program Start & End Dates
- A Specific Program can be selected/reviewed

Successful Discharges

- Demonstrates the number of Successful Substitute Care Discharges for a time frame
- **KaleidaCare Report: Tracking Status**
- Group Report by Discharge Outcome
- Report also displays Client Demographics, Referral Source, Discharge Type, Length of Stay, Discharge Location Restrictiveness and Reasons for Discharge

Successful Completions

- Demonstrates the number of Successful Community Based Service Completions
- **KaleidaCare Report: Tracking Status**
- Group Report by Completion Outcome
- Report also displays Client Demographics, Referral Source, Completion Progress, Date of Initiation and Total Days Since Initiation

Discharge Location and & Location Restrictiveness

- Demonstrates if the client is moving to a less restrictive environment
- **KaleidaCare Report: Tracking Status**
- Discharge Location and Location Restrictiveness are data points
- Client Demographic and Referral Source are also available data points
- Prognosis is another data point

Permanency Goal

- Demonstrates the client's permanency plan or goal
- **KaleidaCare Reports: Client List**
- Group by Current Permanency Goal
- Date of Admission, Discharge Date, and Age at Discharge are also available

Placement Stability

- Demonstrates how few transfers or moves are made during your care
- **KaleidaCare Report – Client Status**
- Placements per Event Report Format displays Length of Stay by Facility and Average Length of Stay

Goal Progress

- Demonstrates that clients are completing or making progress on established goals
- **KaleidaCare Report: Custom Form and Custom Form Advanced**
- Download report to CSV to review specific goal progress

Incident Outcomes

- Demonstrates how incidents are successfully resolved
- **KaleidaCare Report: Incident Advanced Report**
- Filter report by Date, Time Frame, and Facility
- Drill down capabilities to individual client level

Session Outcomes

- Demonstrates how many sessions are completed or cancelled due to No Show or other reason
- **KaleidaCare Report: Session Note Report**
- Specific Client, Worker/User, and Type of Contact are filter options

Report Resources

- Tracking Reasons
- Client File
- Client Documentation
- Staff Productivity
- Rate Report
- Foster Payment Generator Report
- List Reports

Tracking Reasons

- Filter by Date, Region, Division, Program, and Facility
- All Tracking Stages available (Sub Care, CBS for Individual & Family and Home Tracking)
- Configurable Reasons
- Totals and Graph Report Options

Client File Report

- Provides a one stop place to review all documentation for a specific client:
 - Standard & Custom Forms
 - Tracking Records
 - Assessments
 - Uploaded Documents
- Assists with Internal File Reviews and External Audits
- View multiple report windows at a time

Client Documentation

- Provides a global view of what documentation has or has not been completed for a time frame
- Displays most current document information (a blank will appear if report is unavailable), dates between document date and report end date, and supporting documentation (Uploaded Documents, Number of Signatures)
- Helpful for Internal and External Audits, Review of Quarterly Required Documentation, Review of Admission Documentation

Staff Productivity

- Provides review of all documents a user authored for a time frame
- Helpful to monitor a new employee's documentation, quarter or annual reviews, documentation coaching, and can be used in those rare investigation situations
- Users may also be granted access to this report for self monitoring or review

Rate Report

- Designed to give agencies a way to get basic reporting of standard billable rates based on nights or days in care
- Rate calculations can be based on Program, Client Age, and Level of Care
- The report is broken into Eligible and Not Eligible (this occurs when there is an issue like no LOC record on file)
- This report uses our Automated Services functionality, so the report is in real-time

Foster Payment Generator Report

- Designed for Foster Care agencies who need to know how much to pay their foster parents or caregivers for a specific time period
- Payments can be reviewed before they are approved and generated
- Allows for additional payments, like clothing reimbursements and referral bonuses

List Reports

- A multitude of data points to create multiple reports with multiple filter and grouping options
- Provide a current and historical Census Report, Staff Caseload Report, Birthday List, Annual Report & Grant Application Client Demographics
- Some data points are real-time, while others update overnight and some data points are dependent on the date range
- Please refer to the List Report Logic located in the Help Center for specific data point information

KaleidaCare Resources

Meeting Other Reporting Needs

KaleidaCare's Applied Solutions Group works with organizations to assist in process consultation and software development to meet reporting needs. This includes custom reports and dashboards.

Contact: lmarks@kaleidacare.com

Interesting in KaleidaCare

Contact info@kaleidacare.com



Thank You!

Chip Bolyard, MSW
VP of Client Relations
cbolyard@kaleidacare.com
512-934-4461

